

LogistiCare Fact Sheet

Founded
1994

Headquarters
Atlanta, GA

Internet Address
www.logisticare.com

President and CEO
John L. Shermyen

Annual Trip Volume
Over 18 million

Annual Call Volume
Over 4 million

Employees
950

Customers
7 million member lives

Office Locations
29
(including 11 call centers)

State Service Areas
39

Transportation Network
More than 1,100 providers

Our Services

- LogistiCare manages medical and other human service transportation programs.
- We provide call center, logistics, provider payment, quality assurance, data management, and reporting services to all our clients.
- Our services include all modes of transportation from commercial air and air ambulance to stretcher, wheelchair, ambulatory van, and transit services.

Our Clients

- Our clients include state Medicaid agencies, Medicaid and commercial managed care organizations, self-funded insurers, hospitals, transit authorities, school boards, and other government agencies.
- We have over 70 different contracts serving clients in 39 states.

Our Managed Service Model

- We deliver transportation service through contracted networks of local providers.
- In our industry, this is often referred to as the “broker model”. However, we actively *manage* our provider networks — we don’t just bring clients and providers together.
- This model provides the efficiency and accountability of sole sourcing while retaining the competition and security benefits of multiple providers.

To learn more about LogistiCare and our services, visit www.logisticare.com or call us at 800-486-7647

LogistiCare is the industry leader in non-emergency and special needs transportation management.