

LogistiCare in:

OKLAHOMA



FACTS AND FIGURES

Employees:	34	Annual Trips:	Over 620,000
Transportation Provider Network:	43	Covered Lives:	Over 519,000
Vehicles:	426	Locations:	Central Business Office— Oklahoma City Regional Office—Tulsa
Annual Call Volume:	Over 312,000	General Manager:	Steven Feist

SERVICES DELIVERED

The state of Oklahoma originally moved to a brokerage model to manage its transportation program, known as SoonerRide, in 1999. However, because the payment structure in its brokerage agreement allowed providers to charge fees beyond the pre-negotiated rate, cost control became a significant problem, and the cost savings the state had anticipated from the brokerage model were not achieved. The program was additionally challenged with adequately serving the many rural and sparsely populated areas of the state. When its original broker contract expired in 2003, Oklahoma selected LogistiCare as the new NET broker for the state's 250,000 non-managed care Medicaid lives.

The state's agreement with LogistiCare called for a capitated rate, which was a feature that was missing from the previous brokerage arrangement. The capitated rate structure has brought budget predictability to the NET program and has reduced the various payment structures for NET services to one consistent plan.

In late 2003, LogistiCare took over an additional 190,000 lives that had been covered under the SoonerCare Plus program, after the three managed care companies administering the program elected to exit the state due to rising costs. The company began serving these additional recipients in early 2004.

In late 2007, LogistiCare was awarded another multi-year contract for the continuation of SoonerRide management services. For this new contract, LogistiCare expanded its local workforce and began providing all call center services from its central business office in Oklahoma City.

To learn more about LogistiCare and our services, visit www.logisticare.com or call us at 800-486-7647, ext 429.