

FOR IMMEDIATE RELEASE
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LogistiCare Helps Evacuate St. Louis Nursing Home Residents

ST. LOUIS – In the wake of Wednesday evening’s heavy storms that knocked out power to a large part of the St. Louis area, LogistiCare teamed with two local transportation providers Thursday to evacuate residents of a local nursing home that were sweltering as a result of the ongoing heat wave.

About 65 residents of the Cathedral Gardens Care Center were taken to cooler accommodations to prevent health issues due to the extreme heat and lack of air conditioning. The residents, most requiring wheelchair transportation, were taken to two facilities, one in St. Louis city and one in St. Charles.

“When I received the call from the nursing home, I immediately got on the phone and started contacting area transportation providers,” said Cindy Franklin, LogistiCare’s regional manager for the St. Louis area. “I knew that we had to act quickly, so I am grateful to Liferide and A & S Medical Transportation for donating their services at such a critical time for these people.”

“I’m very thankful to LogistiCare for everything they did to so quickly help get our residents to safety under such dire circumstances,” said Gail Merritt, R.N., M.S., director of nursing at Cathedral Gardens. “For many people in the area it probably wasn’t a big deal, but for these individuals, it was a matter of life and death, and LogistiCare came through for us. I was so impressed with how everyone worked together as a team. The drivers were very professional and did a great job keeping the residents calm.”

“We always try to make a positive difference for all the communities we serve,” said Albert Cortina, LogistiCare’s chief operating officer. “Our specialty is transportation management and helping in a disaster situation is just another component of our expertise. Whether it’s coordinating transportation for Medicaid recipients or helping during a disaster, acting quickly for the benefit of our customers is something we take great pride in.”

LogistiCare manages Missouri’s statewide Medicaid non-emergency medical transportation (NEMT) program. Along with its St. Louis regional office, the company

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operates a call center in Kansas City. Its 60 employees handle reservation requests from the state's 500,000 eligible NEMT recipients.

About LogistiCare

LogistiCare is the nation's leading transportation management solution. Proprietary software, innovative strategies and a proven record of creating budget stability and program integrity distinguish LogistiCare as the leader in improving non-emergency transportation programs.

From its corporate office in Atlanta and numerous state-based locations nationwide, LogistiCare manages a national network of more than 800 transportation companies that provide more than 11 million trips to customers annually. LogistiCare's clients include state Medicaid agencies, school boards, transit authorities, hospital systems and many of the nation's largest managed care organizations. For more information, visit www.logisticare.com.

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