



Delivering transportation management that works.

Only one thing matters
to us: **everything.**

LogistiCare is different from a transportation company. We don't drive buses and we don't fly planes. We utilize technology and know-how to centralize functions and properly manage networks of local transportation providers.

Our clients range from state government agencies to transit authorities, from healthcare systems to community groups. Their customers include Medicaid, ADA, and Welfare-to-Work populations. Commercial and senior members. Special needs students. Senior citizens. And others with varying needs of service no single vendor is equipped to handle.

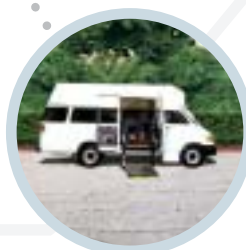
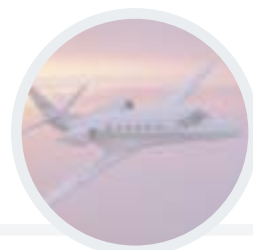
We understand that problem-free mobility isn't just about getting from point A to point B. LogistiCare's specialists excel at everything that complicates the journey: authorization, call center management, quality assurance, billing and claims. No single transportation company has the expertise to handle this kind of problem-solving. We do.

We're LogistiCare. We provide reliable transportation services for millions of people every year. As the nation's leading transportation network manager, we supply expert services that solve the problems that complicate transportation programs. We create and credential networks of local transportation providers for organizations that serve specialized groups of people who require access to all kinds of mobility solutions. We turn tough-to-manage cost centers into satisfaction centers. Contributors to the mission instead of distractions.

LogistiCare delivers transportation management that works.



Getting there
the right way
can make all
the difference.



To make more
service cost less,
we had to create
an industry.

Transportation can be a relatively small program expense. But in the big picture, it can have a huge impact: on time, budgets, and people. When a transportation program doesn't work, hassles quickly become full-blown problems. Costs escalate. Problems devour precious time. Service suffers. Transportation management becomes a burden and a frustration.

An elderly patient misses her preventive care appointments – and needs emergency services later. A special needs student gets to his school late – creating friction between

parents and administrators. A struggling father in a work program keeps missing his shift – and eventually loses his job.

Outsourcing transportation management is a powerful – and empowering – idea. It replaces worry and liability with a proven safety net. It improves overall service the same way outsourcing payroll and training does. Choosing LogistiCare makes it simple. We handle as much or as little of the transportation program as desired. Clients realize positive results – in customer satisfaction, caring service, and the bottom line.

Starting in 1994, we built this company – and in fact the transportation network management industry – from scratch. Why? Because the existing system was fragmented and inefficient. No standards. Escalating costs. Unreliable service. Customers felt left behind, figuratively and literally. We thought it was time for a better business model.

We built our company around one idea: We will succeed as long as we focus on all the priorities of our clients and customers. Then we hired skilled people who share our philosophy.

And it's working. What began as a good idea has become the largest, longest-running transportation network manager in the nation.

How do we know it's working? Because in every region we operate, service increases while costs decline. Shrinking budgets and rising operating expenses might make you think service quality and usage have to decline. But with innovation and common sense, we've proven just the opposite. When the state of Georgia outsourced to us, costs decreased by 30% while usage increased by 300%.

Before LogistiCare, no one could imagine results like this.



Transportation network management by LogistiCare offers many advantages.

• **Flexible outsourcing**

Clients have a choice: outsource portions of their programs, or opt out of the transportation business entirely. Either way, clients retain complete control.

• **Better access**

Customers get to the services they need – on time, every time. This means better service for them and lower overall costs for our clients.

• **More options**

By assembling a diverse, flexible network, we can supply the right provider for every need. We guarantee a qualified transportation system at all times.

• **Higher quality**

A quality mindset permeates everything we do. Our well-developed third-party quality assurance program ensures that we live up to our own high standards for excellence – as well as strict government standards – at all times.

• **Safe, reliable service**

Customers ride in vehicles we inspect, operated by drivers we train, who adhere to our safety standards – benchmarks more stringent than required by law.

• **Local operations**

Each client gets a dedicated project manager and transition team. If the client is not located near a current LogistiCare center, we will have a new one fully operational in a matter of weeks. We've never missed a start-up deadline.

• **Customized programs**

We customize our services to fit each client. We deliver to clients the reports *they* find useful, and we focus on the performance standards *they* care about.

• **One contract**

Clients get the best of both worlds: the simplicity of one contract without the risks of relying on one vendor. It's even better than an in-house transportation network.

• **Lower costs**

Because we're not a transportation vendor, our financial interests directly align with those of our clients. Controlling transportation costs and eliminating billing fraud benefits everyone.

LogistiCare is the one source for all your needs.



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