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LogistiCare Introduces New Subsidiary: Provado Technologies

ATLANTA – LogistiCare announced today that its new, wholly owned subsidiary, Provado Technologies, is open for business. LogistiCare purchased Waterbury, Conn.-based OnLine Communications Inc. in February and merged it with LogistiCare's existing technology subsidiary, Gainesville Technology Services (GTS).

Provado specializes in providing leading-edge technology services that help high-growth companies better connect with their customers. The integrated services offered combine voice, data, network, fax, mobile and software capabilities to help companies reduce costs and attain increased productivity.

"Provado will enable us to be a more complete provider of technology solutions," said John Shermeyen, president and chief executive officer of LogistiCare. "We have made great strides through GTS and can deliver basic support for call center design, hosting and mobile/dispatching systems. As Provado, the opportunities for growth increase significantly."

"Our focus is on helping customers become more effective in their respective environments by integrating technology into their business functions," said Paul Berardis, director of Provado. "Through prompt and knowledgeable problem resolution, customers are better able to focus on the core elements of their businesses instead of worrying about the technology used to run the business."

Provado Technologies features three main lines of products and services:

- State-of-the-art telecommunication system implementation
- Network services and consulting
- Software development and application customization
- It designs and implements telephone systems (including voice-over IP systems), call center systems, voice and unified messaging systems, video conferencing systems, audio and multimedia conferencing systems and call recording systems.

Provado also specializes in software that helps companies manage their businesses with an emphasis on the functions of management, logistics, call-taking, reservations processing, routing, dispatching and billing.

GTS operated as a wholly owned subsidiary of LogistiCare Inc. and provided software development, network management, system integration, telephony and other technical services to its sole client, LogistiCare Solutions.

OnLine was founded in 1986 and has acquired a reputation for dynamic service and telecommunications expertise. It has been an Avaya Communications (formerly Lucent Technologies) Business Partner — a title awarded only to companies known for their outstanding fiscal and service performance. Health care sector clients include hospital systems and many of the nation's largest managed care organizations.

To learn more about Provado Technologies, visit www.provado.net.

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About LogistiCare

Headquartered in Atlanta, LogistiCare is the nation's leading provider of specialized transportation network management. The company's government clients include state Medicaid agencies, school boards, transit and paratransit authorities. Health care sector clients include hospital systems and many of the nation's largest managed care organizations.

With its market innovation, proprietary software, and proven record of creating budget stability and program integrity, LogistiCare is well known as the leader in improving non-emergency transportation programs. On an annual basis, the company manages a national network of more than 1,750 transportation companies that deliver more than 13 million trips to customers annually.

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