

Our local provider network means we don't drive vehicles. We drive value.

LogistiCare pioneered the concept of delivering specialized transportation through effective management of local, commercial, non-profit, and public transportation companies. Our approach of combining innovative technology with management oversight of local providers offers our clients one-stop shopping, a full range of transportation levels, and enhanced customer service. And because we're not a transportation vendor, our financial interest directly align with those of our clients.

To make more service cost less, we had to create an industry.

We developed the network management system because we were convinced that centralized management of certain gatekeeping processes made sense. We also recognized the benefits of combining local providers to create a network of multiple transportation suppliers to deliver the actual trip service. Our approach creates incentives to improve transportation performance, while assuring our clients that transportation will always be available at the right price. In fact, service has increased while costs have declined in every region in which we operate. We have the proven ability to quickly develop a comprehensive transportation network that covers both rural and urban areas.

There are benefits for transportation companies too. Our provider partners gain revenue stability and the administrative enhancements derived from such an alliance. Most LogistiCare providers have fleets averaging from only five to fifteen vehicles. This is a testament to our commitment to small, local companies.

LogistiCare's three-step provider credentialing process:

Step 1

LogistiCare conducts site visits to potential provider facilities and inspects all vehicles and driver records.

Step 2

LogistiCare reviews the provider's safety compliance procedures and conducts staff background checks and drug testing.

Step 3

LogistiCare conducts a financial review of the provider's business to ensure stability and contacts the providers references.

Once these three steps are completed to our satisfaction, we enter into a contract with the provider to join our network.

LogistiCare's ongoing provider performance standards:

- Provider staff training
- Field audits, performance reviews, and record-keeping
- Insurance coverage
- Reporting and complaint response

Key client benefits:

- Reduced billing issues
- Reduced risk and enhanced options through multiple vendors
- Competitive market-based pricing
- Increased fleet capacity and more flexible vehicle options
- Enhanced performance standards
- Increased small and /or minority-owned business representation
- Controlled costs through ability to "right size" service

Substantial transportation provider benefits:

- Business management consultation
- Group purchasing benefits (insurance, vehicle purchases)
- Increased volume
- Access to sophisticated technology and employee training
- Revenue stability