

LogistiCare in:

GEORGIA



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## FACTS AND FIGURES

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<b>Employees:</b>	104	<b>Covered Lives:</b>	Over 600,000
<b>Transportation Provider Network:</b>	120 providers	<b>Locations:</b>	Corporate Office—College Park East Region Office—Savannah Call Center—Atlanta Central Region Office—Macon Southwest Region Office—Albany
<b>Vehicles:</b>	1,196		
<b>Annual Call Volume:</b>	Over 630,000		
<b>Annual Trips:</b>	Over 2 million	<b>Operations Director:</b>	Robert Harrison

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## SERVICES DELIVERED

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In July 1997, LogistiCare was awarded multi-year contracts by Georgia's Department of Medical Assistance to provide capitated NET services to more than 500,000 Medicaid recipients in three state regions. In May 2000, the contracts were re-awarded to LogistiCare for an additional five years, and an additional award was made for a fourth region. LogistiCare now manages the entire state outside of the immediate Atlanta area, providing service to over 80 percent of Georgia's Medicaid eligible population. LogistiCare has created regional offices in each of the four regions to ensure comprehensive local oversight, management and outreach.

In creating the brokerage system in 1997, the state of Georgia was primarily concerned with controlling costs, eliminating fraud, and improving access to health services. On every count, the Georgia program has been enormously successful. In the first year, the brokerage system reduced overall program costs from \$85 million to \$55 million and brought Georgia's per-trip costs in line with the national average. The company implemented new detection procedures that led to several high-profile convictions for longstanding fraudulent providers. Concurrently, LogistiCare increased ridership 300 percent and brought new services to 29 rural counties that were previously un-served.

Every year in Georgia, LogistiCare schedules, monitors and pays for over 3 million trips throughout a service footprint about the size of New England. The company provides complete gatekeeping functions, eligibility determination, call intake, quality assurance performance reporting, encounter data reporting, driver training, vehicle inspections, dispatching, billing and administrative services. This program constitutes the largest outsourced non-emergency Medicaid brokerage project in the country.

To learn more about LogistiCare and our services, visit [www.logisticare.com](http://www.logisticare.com) or call us at 800-486-7647, ext 429.