

LogistiCare in:

FLORIDA



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## FACTS AND FIGURES

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|---|--------------|-----------------------------|-------------------------------------|
| <b>Employees:</b>                       | 55           | <b>Annual Trips:</b>        | Over 720,000                        |
| <b>Transportation Provider Network:</b> | 30 providers | <b>Covered Lives:</b>       | Over 790,000                        |
| <b>Vehicles:</b>                        | 144          | <b>Location:</b>            | Regional Office / Call Center–Miami |
| <b>Annual Call Volume:</b>              | Over 240,000 | <b>Operations Director:</b> | Alex Batista                        |

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## SERVICES DELIVERED

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LogistiCare has been managing Medicaid transportation in the Miami-Dade area since 1989, initially working as an administrative subcontractor to a local transportation company. LogistiCare has converted this service to the brokerage model and contracts directly with Miami-Dade Transit (MDT). The company's Miami office now arranges more than 570,000 trips per year for Medicaid recipients through its contract with MDT. Managed on a fee-for-service basis, this contract involves multiple tasks including routing, dispatch, billing, vehicle and driver monitoring and driver training.

In July 2002, LogistiCare assumed financial and operational responsibility for HealthTrans contracts, transporting clients for various hospitals in Broward and Dade counties and finalized the purchase of the company in October 2003. These trips are routed and dispatched by our Miami operations personnel to a dedicated team of drivers.

In September 2003, LogistiCare was awarded a non-emergency transportation management contract with Preferred Medical, a Miami-Dade HMO. LogistiCare performs eligibility and gate-keeping services in addition to rightsizing and transportation management under this contract.

In March 2005 LogistiCare was awarded the contract to manage non emergency medical transportation for Broward County.

The Miami call center, which operates twenty-four hours a day– seven days a week, also handles calls for company operations in California and is poised to handle calls for any number of the company's other HMO contracts throughout the country.

LogistiCare's first corporate office was located in Miami until its move to Atlanta in 1994.

To learn more about LogistiCare and our services, visit [www.logisticare.com](http://www.logisticare.com) or call us at 800-486-7647, ext 429.

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