

LogistiCare in:

DELAWARE



FACTS AND FIGURES

Employees:	12	Covered Lives:	Over 120,000
Transportation Provider Network:	45	Location:	Central Business Office - Dover
Vehicles:	201	Operations Director:	Bill Savidge
Annual Call Volume:	Over 100,000		
Annual Trips:	Over 600,000		

SERVICES DELIVERED

Since 2002, LogistiCare has contracted with the Delaware Department of Health and Social Services (DHSS) to manage the state's complete non-emergency transportation process for Medicaid recipients, including eligibility screening, scheduling, billing, third-party contracting, and quality assurance. LogistiCare is helping the state realize at least 8 percent savings over the life of the two-year contract, which will mean more than a \$1 million reduction of the state's Medicaid budget.

In addition to non-emergency transportation for Medicaid recipients, LogistiCare has also provided Supplemental Demand Paratransit service to the Delaware Transit Corporation (DTC), the state's public transit carrier since 2004. By providing overflow paratransit services to ADA eligible clients, LogistiCare helps alleviate the strain on DTC, which has seen the demand for paratransit services in Delaware double over the past six years.

LogistiCare coordinates both transportation programs from its business office in Dover, while call center operations for the state are managed from the company's Norton, Va. facility.

To learn more about LogistiCare and our services, visit www.logisticare.com or call us at 800-486-7647, ext 429.