

LogistiCare in:

PHILADELPHIA



FACTS AND FIGURES

Employees:	70	Annual Trips:	3 million
Transportation Provider Network:	34 providers	Covered Lives:	430,000
Vehicles:	350	Locations:	Operations Center – Philadelphia
Annual Call Volume:	Over 300,000	Operations Director:	David Batchelor

SERVICES DELIVERED

In November 2006, LogistiCare was awarded a three-year contract by the Commonwealth of Pennsylvania to manage the Medical Assistance Transportation Program (MATP) for Philadelphia County. The MATP program provides non-emergency medical transportation for Medicaid recipients.

Philadelphia County currently has over 430,000 total Medicaid recipients, most of whom are potentially eligible for MATP services. The county's current Medicaid recipients participate in a mandatory managed care program called HealthChoices. Newly enrolled recipients are served by fee-for-service arrangements until they choose a managed care organization. MATP and LogistiCare are responsible for providing transportation services to both managed care and fee-for-service recipients.

LogistiCare began Philadelphia operations on December 1, 2006, with the goal of providing efficient and effective transportation options in order to improve access to healthcare services for Medicaid recipients in need of transportation assistance. Under this contract, LogistiCare's services include recipient and facility outreach and education, call center operations, eligibility and level of service determinations, reimbursing clients for private vehicle mileage use, developing and managing a network of on-demand transportation providers, and ensuring the delivery of the transportation by the network.

LogistiCare also manages the funding for recipients to utilize the county's extensive public transit system to meet their medical transportation needs. Philadelphia County is home to the most extensive public transportation system in Pennsylvania, which is the fifth largest in the country. Therefore, the public transit component of the MATP service is significant.

To learn more about LogistiCare and our services, visit www.logisticare.com or call us at 800-486-7647, ext 429.