

Healthcare systems benefit from the simplicity of one contract without the risks of relying on one transportation source.

LogistiCare is the leading manager of out-sourced transportation to a variety of health-care systems, including health plans, managed care organizations, fully-integrated hospital systems and independent physician associations. Through our fully integrated transportation management system, our clients gain the benefit of a single vendor providing reliable access to a wide range of transportation options. Our one-number-for-all-services feature, combined with superior front-end gate-keeping and transportation management oversight, means clients can devote more time and energy to their core healthcare mission.

We combine our customized technology (including telephone, Internet, wireless mobile data and global positioning systems) with operational excellence to create an attractive outsourcing solution for our clients. The following overview details our specialized offerings.

Key client benefits include:

- Single point of contact for case managers, clinicians and dispatchers
- Improved transportation program performance standards
- Reduced fraud and waste
- Improved risk management
- Improved transportation access and service delivery
- Adherence to client-defined driver and vehicle standards
- Enhanced efficiency, safety and quality of trip experience
- Lower cost per trip
- Assurance that transportation providers

- Simplified dispatching and routing
- Comprehensive performance reports produced by analytic software

Important patient benefits include:

- Improved access to transportation and healthcare service delivery, especially in rural and remote areas
- Enhanced efficiency, safety and quality of trip experience

Significant healthcare provider benefits include:

- More reliable estimated time of arrival for patient transports
- Fewer no-shows and broken appointments
- One access number for all transportation service levels
- Single point of contact for questions or concerns
- Single point of contact for all program data
- On-site training
- Case management support

Fact: Third-party surveys show patient satisfaction with our service consistently exceeds 90%.